

AIR OCEANIC

BRINGING OCEANIA TOGETHER

Air Oceanic Privacy Policy

Version 1.0

01/01/2026

1. Introduction

Air Oceanic is committed to protecting the privacy and security of its members and community participants.

This Privacy Policy explains how Air Oceanic collects, stores, uses, and protects information provided through its services, including but not limited to:

- Discord servers
- Website platforms
- Flight tracking systems
- Training systems
- Event systems
- Third-party integrations

By using Air Oceanic services, you agree to this Privacy Policy.

2. Information We Collect

2.1 Information Provided by Members

We may collect:

- Discord usernames and IDs
- VATSIM CID and related public profile information
- Email addresses
- Flight activity and statistics
- Training records and certifications
- Submitted applications or support requests

2.2 Automatically Collected Information

We may automatically collect:

- Website usage information
 - IP addresses
 - Browser and device information
 - Login timestamps
 - System logs and moderation records
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3. How We Use Information

Information collected may be used for:

- Managing membership and pilot operations
 - Verifying eligibility and certifications
 - Operating virtual airline systems
 - Communication and announcements
 - Event management
 - Moderation and enforcement of policies
 - Security and fraud prevention
 - Improving Air Oceanic services
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4. Data Sharing

Air Oceanic does not sell personal information.

Information may only be shared:

- With authorised staff members for operational purposes
- When required by law
- To protect the safety, security, or integrity of Air Oceanic systems
- Through third-party services necessary for operations (such as Discord, VATSIM, Newsy, or Navigraph)

Air Oceanic is not responsible for the privacy practices of third-party services.

5. Data Storage & Security

Air Oceanic takes reasonable steps to protect member information from unauthorised access, misuse, or disclosure.

However, no online platform or electronic storage system can be guaranteed as completely secure.

Members are responsible for maintaining the security of their own accounts and passwords.

6. Data Retention

Information may be retained:

- While a member remains active
 - For moderation or legal purposes
 - For operational history and statistics
 - As required by applicable laws or regulations
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Air Oceanic may delete inactive member data at its discretion.

7. Member Rights

Where applicable under relevant privacy laws, members may request:

- Access to their stored data
- Correction of inaccurate information
- Deletion of personal information
- Withdrawal of consent for certain processing activities

Requests may be submitted through official Air Oceanic communication channels.

8. Children's Privacy

Members must be at least 13 years of age to participate in Air Oceanic.

Air Oceanic does not knowingly collect information from individuals under the minimum required age.

9. GDPR & International Privacy Compliance

Air Oceanic aims to handle personal information in a manner consistent with internationally recognised privacy standards, including principles established under the General Data Protection Regulation (GDPR).

Where applicable, members may request:

- Access to personal data held by Air Oceanic
- Correction of inaccurate data
- Deletion of personal data
- Restriction of certain processing activities
- Withdrawal of consent where processing is consent-based

Air Oceanic will take reasonable steps to:

- Minimise unnecessary data collection
- Store information securely
- Limit access to authorised personnel only
- Maintain transparency regarding data usage

Members may contact Air Oceanic regarding privacy concerns or requests through official communication channels.

10. Amendments

This Privacy Policy may be updated at any time.

Continued use of Air Oceanic services after changes are published constitutes acceptance of the updated policy.

11. Contact

Questions regarding this Privacy Policy may be directed through official Air Oceanic communication platforms.